

## QUALITY POLICY STATEMENT

“OLIO Oilfield Services Sdn Bhd (OOS) is committed to enhance total customer satisfaction in manufacturing & services (repairing) of down-hole tools and drill stem elements, meeting the customer & product requirements (as applicable); OOS strives to achieve this by ensuring continual improvement of its Quality Management System.”

To meet the Quality Policy, we shall establish and track pertinent Quality Objectives at relevant functions and levels for optimizing the use of our resources and ensuring customer requirements/ satisfaction are met.

The Managing Director of OOS has formulated this policy. The policy is appropriate to OOS and supports the strategic direction (Vision & Mission statements). The policy is explained and discussed at the Company Orientation Training given to all employees. The policy is also posted in conspicuous locations throughout the company and also available in company website [www.oss-grp.com](http://www.oss-grp.com) for relevant interested parties. All employees are expected to be familiar with, understand, and comply with the procedures of the Quality Management System that are relevant to their jobs and responsibilities within the company.

The Quality Policy and Quality Objectives shall be subjected to periodic management reviews to ensure continuing suitability and improvement. They shall be communicated to and understood by all functions and levels in the Company.



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KAY ONG GUOHUI

MANAGING DIRECTOR

EFFECTIVE DATE: 28<sup>th</sup> June 2024