

# PT OILFIELD SERVICES & SUPPLIES INDONESIA

## ASSURING OUR BEST SERVICES AT ALL TIMES

### QUALITY POLICY STATEMENT

**“PT Oilfield Services & Supplies (PT OSS) is committed to enhance total customer satisfaction in manufacturing and servicing (repairing) of down-hole tools and drill stem elements, meeting the customer & product requirements (as applicable); PT OSS strives to achieve this by ensuring continual improvement of its Quality Management System.”**

The Managing Director of PT OSS has formulated this policy which is appropriate to the purpose and context of the organization and also supports its strategic direction such as mission, vision and other relevant objectives set for the organization. To meet the Quality Policy, we shall establish and track pertinent Quality Objectives at relevant functions and levels for optimizing the use of our resources and ensuring customer requirements/ satisfaction are met.

The policy is explained and discussed at the Company Orientation Training given to all employees. The policy is also posted in conspicuous locations throughout the company. All employees are expected to be familiar with, understand, and comply with the procedures of the Quality Management System that are relevant to their jobs and responsibilities within the company.

The Quality Policy and Quality Objectives shall be subjected to periodic management reviews to ensure continuing suitability and improvement. They shall be communicated to and understood by all functions and levels in the Company.



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MANAGING DIRECTOR

EFFECTIVE DATE: 1 June 2023